

1 October 2021

Valerie Ormiston
SDS Area Manager

Dear Ms Ormiston

Follow-Up visit for Career Information, Advice and Guidance services delivered by Skills Development Scotland in Falkirk.

Thank you for your participation in the recent Follow-Up visit. Please also convey my thanks to your staff and to your partners for their contribution to the discussions.

I enclose details of the main points for action and an evaluation of progress which have also been notified to Scottish Government.

Yours sincerely

Janet Campbell
HM Inspector

cc Peter Connelly, HM Inspector
Julie Riley, SDS
Grant McDougall, SDS

Follow-up findings for Career Information, Advice and Guidance services delivered by Skills Development Scotland in Falkirk

Publication date - 1 October 2021

Progress made on the main points for action:

SDS managers should ensure the observation framework and reflective practice activities are used systematically by staff to achieve a consistently high quality of service delivery.

- Satisfactory progress has been made.

The local authority should continue to work with SDS to ensure that the pace of implementation of the CES is consistent across all secondary schools and curriculum areas.

- Satisfactory progress has been made.

The local authority, with support from SDS, should continue to improve the accuracy of their data entry to support effective planning for all customers.

- Satisfactory progress has been made.

HM Inspector