# Victim support case study – Transcript

*A victim of crime talks about her experience and the support she received from Victim Support Scotland.*

**Ali**: I was working on a Friday night, just tidying up the bar, cleaning all the glasses. There was a fight started at the end of the bar with a few guys. One of them turned round and hit me in the face. I was knocked to the floor. Staff managed to call the police and an ambulance came.

I went to the hospital. I had some stitches in my eye and I had bruising all down my face. I was very scared and anxious to go out. It took me several months to go out socialising again.

Victim Support contacted me a few days after the attack. At that time I didn’t feel I needed any support. It wasn’t until a few months later that I got in contact with Victim Support again and they helped me at a point in my life where I was scared, didn’t know who to turn to.

And it was the place where I got the help I needed. Through talking I realised that I needed to see my attacker. I found it hard to vent my anger sometimes when I didn’t know who my attacker was. They helped me realise that I would maybe benefit from going to court and seeing who attacked me.

They helped me fill out my criminal injuries application form. I wasn’t too sure where I could get it and they helped me fill it out. It can be quite technical and they knew all the words etc. With the help of the Witness Service, I was able to attend court for the man’s sentencing. Seeing the man who attacked me has enabled me to move on with my life.

[End of transcript]